

SURVEY RESULTS – EXPANSION KERBSIDE COLLECTION TO RURAL RESIDENTS Thursday 18 April 2019

Thank you to everyone who has returned their survey and those who provided their feedback. We appreciate your time and consideration as your opinion will inform the Council’s decision on extending kerbside collection to rural areas.

Any changes to the service will be included in Council’s draft Waste Strategy and will be communicated in advance of implementation. The draft Waste Strategy, once completed, will be provided to the community for feedback prior to adoption.

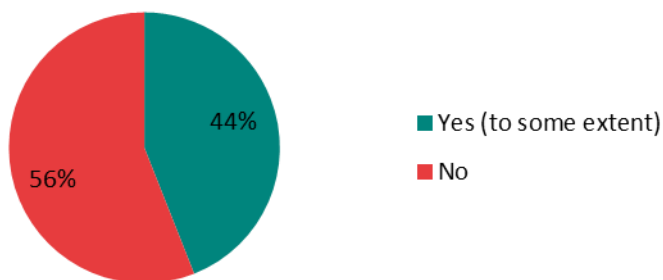
Included below is a summary of the results received from the survey.

A total of **300 rural premises** were selected at random to participate in the survey, which represented an approximate **20% of the rural network**. We received 169 responses back, being a return rate of 56%. Statistically, this gives **us high confidence** that the results are within 10% of being representative of the entire rural community.

Some property owners provided us with comments alongside their returned survey. Key themes of the comments included:

- Rural property difficulties – driveway length, wind, anti-social behaviour
- Could other arrangements be considered – such as collection frequency or opt-in service
- Uncertainty around the current waste fees and charges and impact to tip tickets
- Too expensive
- Would prefer to continue with private arrangement

Do you want to receive and willing to pay for a rural kerbside collection?



If you wish to receive a rural kerbside collection, which service would you be willing to pay for?

