



**MEDIA RELEASE**  
**Wednesday 10 August 2016**

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Waratah-Wynyard Mayor Robby Walsh said Council would be undertaking another Community Satisfaction Survey at the end of this month.

This is the second time Council has conducted the survey, which will help to establish trends and changes in community expectations and demand.

“The results of this survey helps to inform Council’s planning processes, with the public able to have further opportunities to provide input into our strategic direction and range and levels of service provided,” Mayor Walsh said.

“This is just one of many ways we ensure the community are able to tell us how we can improve.”

Respondents in the previous survey rated upgrades and maintenance of areas (particularly outside townships), increasing job opportunities and continued community involvement as important.

In terms of positives, respondents said Council staff, the appearance of townships, neighbourhoods and districts and traffic movement were all working well.

Areas to improve included building, urban and rural land use planning and environmental health, support of local industry/business, participation in decisions, improved communication, financial management, roadside management, footpaths, public toilets and monitoring of environmental issues.

“Council recently adopted the Long Term Financial Plan (LTFP) and Strategic Asset Management Plan (SAMP) to help provide a 10-year plan that focuses on core service provision and address a number of the concerns raised in the previous community survey,” Mayor Walsh said.

“The organisation also underwent a restructure last year, which has seen a more strategic approach to its day to day operations.”

Mayor Walsh said Council has committed to continuing to drive community engagement, which has been demonstrated in the formation of the Wynyard Foreshore and Environs Masterplan, the Sustainable Murchison Community Plan and the establishment, development and use of a Community Advisory Panel.

“The community has been engaged in the planning for the future needs of our community through the Open Space, Sport and Recreation Plan,” Mayor Walsh said.

“Council is also in the process of developing and utilising a Community Advisory Panel in which helps to provide the Waratah-Wynyard community with an opportunity to provide advice and support in Council’s decision making processes.”

The 2016 Community Satisfaction Survey will be available online via Council’s website at <http://www.warwyn.tas.gov.au/yoursay> with paper copies available at Council and also sent to a random selection of 1250 households in the Waratah-Wynyard Municipal Area.

The survey will be undertaken between 29 August and 23 September 2016 by a third party provider to ensure confidentiality, unbiased reporting and full transparency of the results. The results of the survey will be published in late October 2016.

*Further media enquiries may be directed to:-*

*Communications Officer Corey Speers on 0427 207 573.*

**Authorised for general media distribution by Michael Stretton, General Manager, Waratah-Wynyard Council on Wednesday 10 August 2016.**

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Office:	21 Saunders Street, Wynyard TAS 7325
Postal Address:	PO Box 168, Wynyard TAS 7325
Telephone:	(03) 6443 8333
Facsimile:	(03) 6443 8383
Email:	<a href="mailto:council@warwyn.tas.gov.au">council@warwyn.tas.gov.au</a>